

Silvertop Taxis, West Suburban Taxis and Frankston Cabs

Terms & Conditions

By logging onto our dispatch system, and for such time as you remain affiliated with us as a driver of a taxi-cab, you agree to be bound by the following terms:

1. You must collect the commercial passenger service levy (**PSL**) from each passenger for each trip you undertake and you must pay the PSL to us;
2. To facilitate your obligations in clause 1, you:
 - (a) must establish an account (**Account**) with Transport Contact Centre Solutions (**TCCS**) who will act as our agent for the collection of the PSL;
 - (b) must link your Account to an approved bank issued debit/credit card (**Card**);
 - (b) must maintain sufficient credit in your Account and to do so you:
 - (i) authorise and direct TCCS to debit an initial amount of \$50.00 from the Card to be held in your Account;
 - (ii) authorise and direct TCCS to debit further amounts of \$30.00 (**Top Up Amount**) from the Card as may be necessary to 'top-up' your Account so that the minimum balance held in your Account is at least \$20.00 at the commencement of each shift;
 - (c) authorise and direct TCCS to deduct the PSL plus GST from your Account and pay such amount to us. For each 24 hour period that you drive a taxi, TCCS will calculate the total PSL plus GST which is owed by you and it will deduct such amount from your Account on the following day;
 - (d) authorise and direct TCCS to deduct the following additional amounts from your TCCS account:
 - (i) a fee equivalent to 2.5% of the Top Up Amount to TCCS on each occasion that TCCS debits your Card to top up your Account; and
 - (ii) any other costs or fees incurred by TCCS or us in enforcing our rights against you under these terms and conditions;
 - (e) acknowledge that to allow us to discharge our obligations to collect the PSL for all booked work, you must only accept bookings from us (and not from any other booking service provider) for such time as you remain logged onto our dispatch system;
 - (f) will be unable to log onto our dispatch system if you have insufficient credit available in your Account; and
 - (g) indemnify us from and against all claims made against us and from any loss which we may incur, directly or indirectly, arising in connection with any breach of these terms by you.